

## Innovation in Outpatient Care

# **Services**

### **Comprehensive Outpatient Assessments**

- 1. Assess facility operations
- 2. Evaluate entire revenue cycle and business office
- 3. Highlight strengths and identify opportunities
- 4. Determine hospital referral patterns

#### **Program Development**

- 1. Assist in all aspects of development from concept to center opening
- 2. Oversee all licensing, accreditation and opening requirements
- 3. Assist in recruiting and hiring medical director, program director and all staff
- 4. Prepare financial forecasts and proformas
- 5. Develop policies and procedures that focus on quality, efficiency, cost effectiveness, and patient satisfaction
- 6. Train hospital physicians and center staff on policy and procedures
- 7. Provide OIS physician oversight to program

#### **Benchmarking and Financial Analysis**

- 1. Establish benchmarks and performance measurement standards
- 2. Evaluate on-going program cost and profitability

#### **Operational Oversight**

- 1. Mentor the management team and set performance goals
- 2. Provide an operational scorecard and performance updates
- 3. Make recommendations for improving efficiencies and profitability
- 4. Periodic site visits to conduct assessments